RFP 04052023ANW CNC Point of Sales and Workstation System Questions and Answers

1. Is the first item listed as "Hardware must meet the minimum requirements" this is referring to "Workstations-AOI" listed in Appendix G?

Yes

2. Is the second item listed as "POS Hardware must meet the minimum requirements" this is referring to "Point of Sales-Computers" listed in Appendix G?

Yes

3. Assuming the section titled "POS Hardware must meet the minimum requirements" refers to the POS Terminals, this section states the "Display: Minimum is "19.5 inches Max 21.5-inch LCD Touch" However under Design and Functionality the document states "screen size should be a minimum of 15.6 and cannot exceed 18 inches" can you please clarify.

To clarify this should be 18" to 21.5 LCD Touch

4. For the Windows 10 O/S, is Home acceptable or do you require Windows 10 Pro or Windows IOT for the POS Terminals?

Windows Pro/Education is required for both workstation and POS.

Do the POS terminals need to support Windows 11 or only Windows 10?
 Both Workstations and POS need to be able to support Windows 11, but Windows 10 is to be installed initially.

6. As these are Point of Sale terminals, are web cameras required?

No cameras are not required.

7. What Point of Sale software application will be deployed on these terminals?

Heartland MCS

8. Is the vendor expected to deploy these terminals at each school location?

Computers are expected to be delivered to a third-party vendor for District standard software. installation, asset tagging, and delivery.

9. Are there asset tagging requirements?

No

10. Does the Point-of-Sale Application need to be preloaded on the terminals?

No